



**Microsoft FRx 6.7 Service Pack 11**

**Release Notes for**

**Thomson Elite 2.x, 3.x, Enterprise**

**December 2009**



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# Installation Instructions

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These instructions explain how to install the Microsoft FRx 6.7 Service Pack. Because of the size of the service pack, you may want to download it when your Internet connection speed is the fastest.

This service pack release contains the appropriate files and components needed to update and run the following Microsoft FRx programs:

- FRx® Report Designer
- FRx® DrillDown Viewer
- FRx® Report Launcher
- FRx® Report Manager
- FRx® Report Server
- FRx® Report Wizard
- FRx® WebPort

You should install the service pack on all workstations and servers where Microsoft FRx is currently installed. All of your current Microsoft FRx programs will need to be updated with this service pack. The installation requires the existence of Microsoft FRx executables to be present or it will not install any files.

All Microsoft FRx programs should be closed before the service pack is applied. Administrative permissions are required to install the service pack.

The file FRxReg67.cmd is installed during the service pack installation. This program is designed to be run from any Microsoft FRx Network Client workstation and will register the files that have been updated by this service pack. Network Client workstations do not need to have the full service pack installed on them.

## Installation Types and Considerations

There are a variety of ways to install Microsoft FRx components. The following descriptions will help you understand how you should install the service pack according to your install scenario.

### **Microsoft FRx directory on the server with Network Client workstations**

The Network Client installation is described as workstations that start executables from a file or application server. You must first install this service pack to the Microsoft FRx directory on your application server and then follow the steps outlined below in “Updating Network Client workstations”.

### **Microsoft FRx directory on local workstations with a shared Sysdata (Local Client with shared Sysdata directory)**

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The local client with a shared Sysdata directory is described as a workstation that starts the Microsoft FRx executable from the workstation and retrieves company information, specification sets, and security from a shared location. You must install this service pack to the Microsoft FRx directory on every workstation.

### **Microsoft FRx directory on local workstation (Stand alone)**

The stand alone installation is described as a workstation that has Microsoft FRx executables installed on it. The company information, specification sets, and security are also located locally. You must install this service pack to the Microsoft FRx directory on every workstation.

## **Core Products**

**Includes FRx Report Designer, FRx DrillDown Viewer, FRx Report Launcher, FRx Report Manager, and FRx Report Wizard**

From the workstation or server that has Microsoft FRx components installed on it:

1. Double click on the service pack executable to start the installation.
2. The Welcome Screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installation will exit.
4. Select **FRx Report Designer, FRx Report Launcher, FRx DrillDown Viewer, FRx Report Manager, and FRx Report Wizard**. Click **Next**.
5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.

**Note:** If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path.

6. Click **Next** to start updating files. The progress indicator will appear.
7. Once the installation has updated the Microsoft FRx core files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installation.

## **FRx Report Server**

Prior to applying this service pack, FRx Report Server must be shut down. To properly shut down the FRx Report Server application, select the Stop | Shutdown button. Please note that clicking on the X in the top right corner of the screen does not shut down Report Server and your files would be not be updated with the service pack installation.

From the FRx Report Server workstation / server:

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1. Double click on the service pack executable to start the installation.
  2. The Welcome screen will display. Click **Next**.
  3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installation will exit.
  4. Select **FRx Report Server**. Click **Next**.
  5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.  
**Note:** If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path.
  6. Click **Next** to start updating files. The progress indicator will appear.
  7. Once the installation has updated the FRx Report Server files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installation.

### Microsoft FRx Web Components

This option should be selected and installed on any computer or server on which FRx WebPort or the FRx Web Administrator are installed.

When Microsoft FRx Web Components are selected, BCL easyPDF® print driver setup files are updated in the BCL folder in the FRx WebPort directory. This driver must be installed in order to create printer friendly reports in PDF format.

1. Double click on the service pack executable to start the installation.
2. The Welcome screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installation will exit.
4. Select Microsoft FRx Web Components. Click Next.
5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.  
**Note:** If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path.
6. Click **Next** to start updating files. The progress indicator will appear.
7. Once the installation has updated the Web Component files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installation.

### Updating Network Client workstations

Complete these steps from every Network Client workstation after the service pack is installed to the shared network folder.

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1. Locate **FRxReg67.cmd** in the Microsoft FRx program directory on the server.
  2. Double click the file, **FRxReg67.cmd**.

(Note: On Windows Vista and Windows 7, right click on the file and select Run as administrator.)

A command prompt window will appear momentarily, indicating that the files are being registered on the Network Client workstation. This completes the update of the Network Client workstation.

## Restoring the Backup

On rare occasions, you may be required to restore the previous version of Microsoft FRx files. For each installation of the service pack, a Backup directory is created. In addition, there is a file named UnWise.exe in each directory that was updated by the service pack.

1. Locate and double click **UnWise.exe**.
2. The Welcome screen will display. Select **Automatic**. Click **Next**.
3. Select **Yes** to perform a rollback.
4. To restore the files, click **Finish**.

**Caution:** Service Pack 10 supports rollback to Service Pack 9 only.

## Data Folder Migration Wizard

Microsoft FRx Service Pack 9 and later supports least-privileged user accounts (LUA) on Windows 2000, Windows XP, Windows Server 2003, Windows Vista™, Windows Server 2008 and Windows 7 operating systems. This requires Microsoft FRx data files to be located outside of protected folders (Program Files). The Data Folder Migration Wizard will start automatically when the Service Pack installation is complete if your installation contains files in protected folders to assist you with relocating the Microsoft FRx data folders to new locations.

The Data Folder Migration Wizard identifies the current Microsoft FRx data folder locations and allows you to select new locations that are outside of the protected folders that contain the operating system and application files. (Storing your Microsoft FRx data separately enables any user to run Microsoft FRx regardless of their Microsoft® Windows® user type.)

Most importantly, the wizard updates all references to the data folder locations in the Microsoft FRx configuration files and databases. The Data Folder Migration Wizard copies the selected data to the new locations; it does not remove any files from the current locations, nor does it overwrite any files that already exist in the new location.

**WARNING:** Because the Microsoft FRx data folder locations impact all Microsoft FRx users, the Data Folder Migration Wizard should be run by a Microsoft FRx administrator who understands the current Microsoft FRx installation and use model.



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See the Data Folder Migration Wizard Help for more information.

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# Technical Information

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## Certified Environment

This service pack release of Microsoft FRx has been certified on the following databases:

Operating System	Platform	Version	Driver	Driver Name
Windows Vista	MS SQL Server	2005 (SP2)	6.00.6000.16386	SQL Server
Windows Vista	MS SQL Server	2008	6.00.6000.16386	SQL Server
Windows XP	Informix	2.90	2.90.00.12206	Informix
Windows 7	MS SQL Server	2008	6.0.1.7600.16385	SQL Server

## System Requirements Update

### Application server requirements

Microsoft® Internet Information Services (IIS) is not required software on the application server.

### Web server requirements

Mail Services (Outlook) is not required on the Web server.

Microsoft® Office (productivity component) is not required software on the Web server.

OLAP Analysis is not performed on the Web server and so neither SQL Server™ 2000 Analysis Services Client nor SQL Server™ OLAP Services Client are required.

### Additional Steps for Network Clients

By default, Windows security settings only allow .NET Framework components to be run from folders on the local computer. To make the necessary changes on network client computers, install the service pack, and then complete the following steps from each network client:

- 1) Browse to the shared Microsoft FRx directory.
- 2) Double-click the FRxReg67.cmd file.

(Note: On Windows Vista and Windows 7, right click on the file and select Run as administrator.)

For more information on .NET code access security, see [http://msdn2.microsoft.com/en-us/library/930b76w0\(vs.71\).aspx](http://msdn2.microsoft.com/en-us/library/930b76w0(vs.71).aspx)

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### **Client Setup Update**

An additional service pack has been released to update the Microsoft FRx Client Setup components. This update is required to ensure that the necessary .NET security changes are made to allow Microsoft FRx components to be run from a network path. If you are using Microsoft FRx Client Deployment to install Microsoft FRx on new network client computers, we recommend that you download and install the Client Setup Update. The FRx67011027-ClientSetup.zip file is available as a separate download.

### **Microsoft .NET Framework 2.0**

Microsoft FRx 6.7 Service Pack 9 and later requires Microsoft .NET Framework 2.0. If .NET Framework 2.0 is not already installed on the workstation, the installation will display a message and exit. Microsoft .NET Framework 2.0 may be downloaded from Microsoft Update or from the Microsoft web site:

<http://www.microsoft.com/downloads/>

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## **Windows Vista™**

Microsoft FRx Service Pack 9 and later supports the Windows Vista operating system.

## **Windows 7™ and Windows Server 2008™**

Microsoft FRx Service Pack 11 and later supports the Windows 7 and Windows Server 2008 operating systems.

## **Current Files as of this Service Pack specific to Thomson Elite 2.x, 3.x, Enterprise**

<b>Microsoft FRx File Name</b>	<b>File Size (in bytes)</b>	<b>Version Number</b>	<b>Date</b>
EISROSE.DLL	102400	4, 2, 4, 74	8/22/2005
FSELITE62.DLL	876544	67.07	5/23/2006

Please note that the complete list of files included in this service pack has been moved into a separate document. You can download this document separately from the web site you downloaded the service pack from. This document is referred to as the *Current File List*.

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# Resolved Issues List

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## Issues Resolved with this Service Pack release

### FRx Report Designer

SMR #	Title
168356	CCAVG not working when using account types and YTD
168373	A report using CCHIST in the row and a YTD column not calculating as expected
168374	Error when using CCHIST in a row: Balances do not match the DAX table
168382	CCHIST calculates incorrectly when an Account Type is used
168275	Incorrect exchange rate used for /BB rows and columns
168284	XD print control in row causes incorrect currency translation
202978	No amounts generated for translated YTD column when you use CCAVG with account categories
348626	Receive an 8512 error or Error 13 when using a combination of CCAVG, T_ATTR and a YTD column
325196	XO print control in the column layout will hide columns with data when exported to Excel
363006	Transaction detail code columns display on the parent level when printing a report
196839	Error when generating a chain of reports to Formatted Excel in SP 10 using Windows Server 2003: "Error 988672 Access
228139	When exporting formulas to Excel a TOT row that contains a range of NP rows will not display the formula
167919	Subtotal on segment causes calc/percentage columns to be ignored at account detail level and added up when printing
168269	Excel output and Export formulas checked results in wrong amount for CAL rows
194596	Transaction Detail Code information not appearing for all child units except the last unit after exporting to a Formatted
168312	0.00% column format mask does not display when using the rounding option
168293	When using rollup by period dates to consolidate companies with different calendars, incorrect data is retrieved for
212217	Column layout does not use special format mask of percentage when CS print control is used in the row format
199746	CBR calculation doesn't work for rows above referenced CBR row when referencing a CALC column in the column layout
301742	Unposted adjustments in PFW are not included in CUR or YTD columns.
309037	Any column after 'BK' does not work in a range calculation.

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## FRx DrillDown Viewer

SMR #	Title
205411	Tree units display in the reverse order when you drill down from a summary level in FRx 6.7 on SP 10
168297	Scrolling up and down in the DrillDown Viewer causes subtotals to recalculate
293825	CS Rows do not display amount correctly when using alpha characters in place of the currency symbol within the

## FRx Report Launcher

N/A

## FRx Report Manager

SMR #	Title
168255	Report Manager security is inconsistent when published to WebPort
168260	-2146826259 Error occurs when emailing a link in Report Manager.
168268	Report Manager folder group security not working.
251637	Only the user that installed FRx SP10 can Print/Print Preview Report Books from Report Manager.
294310	When a report book with security is published to WebPort, the user name is assigned to the folder instead of the user
386533	Report Manager getting errors after installing R11 Service Pack

## FRx Report Server

SMR #	Title
217064	Error 438 message will appear for Report Server when using Forecaster columns.
168350	Report Server gives "Invalid Procedure call or Argument" when generating report

## FRx WebPort

SMR #	Title
242704	Windows Auth FRx security users are not added to new groups in Web Admin when synced from FRx
309221	Update Report in WebPort Administrator only shows a strip of the Remove pane when opened.
242539	Receive Error "Unable to open specified source file" using tree security when a Windows Auth user, not in a group,
301059	Rreceive an Error 9060 Invalid userID/password when printing a report to PDF from a Windows Authentication user in

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<b>SMR #</b>	<b>Title</b>
239621	Webport Drilldown data shows transaction data from a different version of the same report
234804	Incorrect opening balance at transaction level when publishing to WebPort
194683	'Report Failed to Load' in WebPort when using two column headers and WKS columns with print control
168326	'Report Failed to Load' in WebPort when spreading column headers on NP columns
353196	Column header spreading over NP column causes headers to shift in WebPort browser display
360467	Unable to view reports in WebPort when using Java Version 6 Update 12 or later installed on Windows XP

### **FRx Direct Link and the Microsoft Forecaster Integration**

<b>SMR #</b>	<b>Title</b>
168360	Forecaster 7.0 information does not display when using Account Type in the Link to GL
184082	Ranges are not pulled in properly when using non-natural segments defined in row and tree layouts for Forecaster 7.0
168349	DirectLink error running a Forecaster 7.0 report with more than 1498 rows
168352	Error:8900 occurs when logging into a Binary Forecaster 7.0 database
190180	DirectLink ignores department when department and account numbers are the same
259331	Forecaster Directlink scripts need to support Case Sensitive SQL Server
168351	Receive error when running the create table scripts for Forecaster 7.0 on a binary database

## **Technical Support**

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### **Contacting Technical Support**

If you have any questions regarding this service pack, please contact FRx Software Technical Support

by phone at 1-800-FRx-SOLV (379-7658) or  
send your questions via e-mail to [frxhelp@microsoft.com](mailto:frxhelp@microsoft.com).

For **international customers**, please visit our website at  
<http://www.microsoft.com/frx> and choose the **Support** option for international toll-  
free numbers to Microsoft FRx Technical Support.

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